

# POWER LINE

September 2024



**Redwood Electric Cooperative**  
60 Pine Street • Clements, Minnesota 56224

**APPLY EARLY AS FUNDS ARE LIMITED!**

# ENERGY ASSISTANCE

## United Community Action Offices

**Redwood Office: 507-637-2187**  
164 East 2nd St. Redwood Falls

**Willmar Office: 320-235-0850**  
200 S.W. 4th St. Willmar

**Marshall Office: 507-537-1416**  
1400 S. Saratoga St. Marshall

Household Size	Gross 1 Month Income
1	\$2,722.00
2	\$3,559.00
3	\$4,397.00
4	\$5,235.00
5	\$6,072.00
6	\$6,910.00
7	\$7,067.00
8	\$7,224.00
9	\$7,381.00

Income guidelines for households

**Contact us by phone, email, or Smarthub to make payment arrangements!**

**All arrangements need to be approved by our office.**

Redwood Electric Cooperative  
507-692-2214 or [sgroebner@redwoodelectric.com](mailto:sgroebner@redwoodelectric.com)

# SAMPLE BILL

This is a sample bill. This bill shows the disconnect notice on an account scheduled for automatic disconnection.

If your bill has red notices on it (as seen below), your location is scheduled for automatic disconnection. You must either pay the balance by the due date (*6th of every month*) or contact our office to make arrangements.

Phone: 507-692-2214 or 888-251-5100

Email: office@redwoodelectric.com

## Redwood Electric Cooperative

60 Pine Street  
Clements, MN 56224-5000

Your Touchstone Energy® Cooperative 

Office Hours: Monday-Friday 7:00 am - 3:30 pm  
Phone: (507) 692-2214 or (888) 251-5100  
Email: office@redwoodelectric.com  
Outage Calls Taken 24 Hours a Day  
Pay-By-Phone: 1-844-846-2696

John A. Dow  
P.O. Box 000  
LAMBERTON MN 56152

Account Number 1234567

Billing Period Aug. 2019 Due Date 10/06/2019

### Billing Summary

Previous Balance	282.50
Payments - 09/05/19	101.50 CR
Late Payment Fee	2.72
Balance Forward	183.72
Current Charges	155.00
<b>Total Due By 10/06/19</b>	<b>338.72</b>

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**DISCONNECT NOTICE:** Your electrical services will be disconnected on 10/10/2019 AT 9:00 AM due to non-payment. To avoid a collection fee and disconnection of services the balance must be paid in full or you must contact our office to discuss payment options by 10/06/2019. If your location is disconnected for non-payment, the entire balance plus a disconnect/reconnect fee and security deposit must be paid prior to being reconnected.

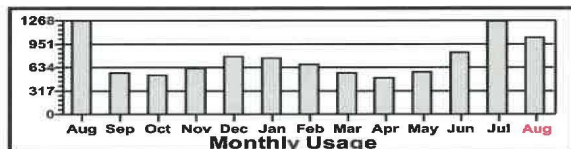
### Messages

Please call our TOLL FREE number 1-888-251-5100 to contact our office and for POWER OUTAGES! Manage your account on Smart Hub at www.redwoodelectric.com or download the FREE app!

**Location 56-D-AA** Svc Add. 1 Ash St. Svc Desc. Rate 160

<b>Meter Details</b>	Meter 11111111
Current Reading:	Aug 31, 2019 Jul 8,634
Previous Reading:	31, 2019 7,601
Usage (Multiplier 1)	1,033

<b>Detail of Charges</b>	
Cost of Providing Service	15.50
Redwood Delivery Charge	1,033 kWh @ 0.11322 116.96
Power Cost Adjustment	1,033 kWh @ 0.01224 12.64
Conservation Program	1,033 kWh @ -0.00079 -0.82
Sales Tax	9.92
County Tax	0.72
Round-Up	0.08
<b>Total Monthly Charge</b>	<b>155.00</b>



Please Return This Stub With Your Payment

John A. Dow  
P.O. Box 000  
Lamberton, MN 56152

(507) 692-5555

**DISCONNECT NOTICE:** Your electrical services will be disconnected on 10/10/2019 AT 9:00 AM due to non-payment. To avoid a collection fee and disconnection of services the balance must be paid in full or you must contact our office to discuss payment options by 10/06/2019. If your location is disconnected for non-payment, the entire balance plus a disconnect/reconnect fee and security deposit must be paid prior to being reconnected.

<b>Account Number:</b>	1234567
<b>Amount Due:</b>	\$338.72
<b>Due Date:</b>	10/06/2019

Redwood Electric Cooperative  
60 Pine Street  
Clements MN 56224-5000

REC's Pay by Phone number has recently been updated. Our new number is 1-844-905-2209. When you call, you will notice the menu options have changed. Please be sure to listen carefully to all the options before selecting.

Our Pay by Phone update introduces new features to improve your experience and manage your account more efficiently. You can now pay miscellaneous receivable invoices, and look up accounts using just a phone number, making it quicker than ever to find the information you need. Updating your phone number is now a breeze, and for added security, you can manage your 4-digit personal identification number, giving you peace of mind that your account is protected. These enhancements are part of our ongoing commitment to provide you with a secure and user-friendly platform.

Thank you.



## IMPORTANT ANNOUNCEMENT

New Pay-by-Phone Number

**1-844-905-2209**



# Tips for Using a Programmable Thermostat

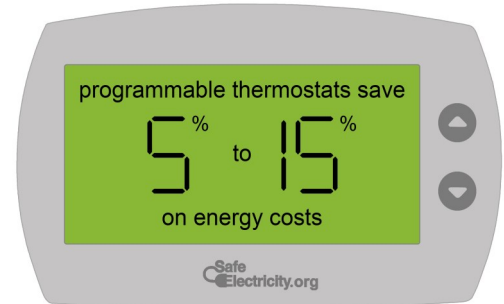
In most homes, heating and cooling costs are the largest part of energy bills. Staying comfortable as efficiently as possible is an excellent way to conserve energy and reduce bills. Programmable thermostats can help do this. However, the Energy Education Council wants consumers to know that programmable thermostats must be used properly to achieve any benefit.

A programmable thermostat works by changing the temperature depending on your work and sleep schedules. When done correctly, your house will be at a comfortable temperature when you return home or wake up. The only difference you will notice is on your utility bill.

The Energy Education Council has the following tips for better results with a programmable thermostat:

- Only adjust the thermostat for long periods of time—around 8 hours.
  - Do not micromanage the thermostat. Pick a temperature for when you are at home and for when you are away. Stick with these temperatures. Frequently adjusting the thermostat increases energy costs.
  - Do not create large temperature swings. Adjust the temperature 5 to 8 degrees when you are away from home or sleeping. If you change the thermostat too drastically, your home's heating/cooling system will have to work longer to return your home to a comfortable temperature, running up your energy costs.
- If your home has a heat pump system, you should set your thermostat to run at a constant temperature in the winter in order for your heat pump to perform at its best. You can still make use of a programmable thermostat's settings in the summer months though. There are some programmable thermostats that are specifically designed to work with heat pump systems. If you are interested in one, you should contact an HVAC technician.

For more tips on energy efficiency at home, visit [EnergyEdCouncil.org](http://EnergyEdCouncil.org).



## 2024 FARMFEST

CONGRATULATIONS DRAWING WINNER!

**ANDY P.  
EGO ICE AUGER**



LIVE SAFETY DEMONSTRATIONS



# REC WATER HEATER PROGRAM

Redwood Electric's interruptible water heater program provides members with a Marathon water heater at half the price!

#### Member Cost:

- \$700 Marathon Water Heater
- Any cost incurred by a plumber and/or electrician

REC will deliver the water heater and install the radio receiver.

\*Members must be on a load management program.



**REC**  
Redwood Electric Cooperative

A Touchstone Energy® Cooperative

60 Pine St. Clements, MN 56224

(507) 692-2214

or

(888) 251-5100

(Toll free number & Outage number)

#### Pay-by-Phone #:

844-905-2209

#### Email address:

office@redwoodelectric.com

#### Web:

www.redwoodelectric.com

#### Office Hours:

7 a.m. to 3:30 p.m. Monday-Friday

Ron Horman, General Manager

#### Board of Directors

Daniel Tauer, President

Emily Evans, Vice President

Jill Weber VanDerWal, Secretary-Treasurer

Michael J, Baune, Director

Dean Fultz, Director

George Turbes, Director

Richard Nelson, Director

The Board meets the fourth Thursday of each month at  
Redwood Electric Cooperative's building at  
60 Pine St. Clements, MN 56224

## STATEMENT OF NON-DISCRIMINATION

Redwood Electric Cooperative is an equal opportunity provider and employer. If you wish to file a Civil Rights program complaint of discrimination, complete the [USDA Program Discrimination Complaint Form](http://www.ascr.usda.gov/complaint_filing_cust.html) found online at [http://www.ascr.usda.gov/complaint\\_filing\\_cust.html](http://www.ascr.usda.gov/complaint_filing_cust.html), or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter by mail to:  
U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax (202) 690-7442 or email at [program.intake@usda.gov](mailto:program.intake@usda.gov).

## WATERMELON DAYS PARADE



# 2024

## ENSURE A SAFE HARVEST

Know the location of power lines and keep 10 feet from them.

Safe  
Electricity.org®



Visit our website