

POWER LINE

March 2024



Redwood Electric Cooperative

60 Pine Street • Clements, Minnesota 56224

NORTH DAKOTA ENERGY TOUR

June 18-20, 2024

\$175/person

SIGN UP TODAY!

call 507-692-2214 or email
sgroebner@redwoodelectric.com



Join Us for the 2024 Energy Tour

We are taking reservations for the 2024 Energy Tour to North Dakota. The tour will be June 18-20. We will travel by bus from Clements to Bismarck, North Dakota. The trip will include tours of Antelope Valley Station (coal fired power plant), Great Plains Synfuels (turn coal into natural gas and fertilizers) and Freedom Mine (coal mine). The cost is \$175 per person. The cost per person includes bus, hotel (2 nights), some meals and snacks. We will be sharing this trip with members of South Central Electric. Call us now to reserve your spot on the tour! We have limited space! Call our office at 507-692-2214 to reserve your spot.

ANNUAL MEETING

APRIL 4TH, 2024
1:00PM
(Wabasso Community Center)

OFFICE CLOSED
MARCH 29TH, 2024
in observation of
Good Friday

Say Hello to the New SmartHub: Redesigned for Your Convenience!

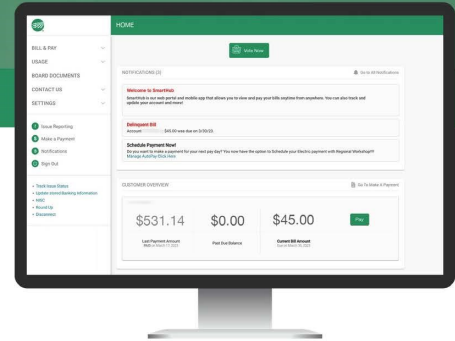


NEWLY REDESIGNED SMARTHUB

SMART MANAGEMENT. SMART LIFE. SMARTHUB.

Save time and money by managing your account at anytime from anywhere.

- Easy payment options to avoid late fees and service interruptions.
- The information you need to make the right decisions about your account.
- Imagine opening your bill and seeing an amount less than you expected.
- The eco-friendly way to instantly access your bill.



Manage your account at anytime from anywhere

Are you tired of digging through piles of bills? Say goodbye to billing and usage headaches because SmartHub is here to revolutionize the way you manage your electric bill. The NEW SmartHub debuted on February 29th, 2024.

Introducing the all-new SmartHub web portal and mobile app-your ultimate tool for taking control of your account with ease and efficiency. Let's dive into how SmartHub can transform your experience:



Billing & Payments Made Easy: No more waiting for the postal service to deliver your electric bill. With SmartHub you can access your bill anytime on your smart device! Plus, enjoy the hassle free payment options to avoid late fees and service disruptions.



Alerts & Notifications: Stay up to date with important account information right at your fingertips. Receive updates and alerts via email or text messaging.



Go Green with Paperless Billing: Want to save time and a tree simultaneously? Activate SmartHub's paperless billing feature for an eco-friendly, instant bill access solution.



Usage Monitoring for Peace of Mind: Worried about unexpected bill shocks? SmartHub's usage monitoring feature helps you track energy consumption and identify money-saving opportunities.

SmartHub puts YOU in the driver's seat, offering complete control over your account with the right tools and information precisely when you need them.

Ready to experience the power of SmartHub? Download the app or visit our website today and take charge of your accounts like never before!

ALWAYS STEER CLEAR OF OVERHEAD AND UNDERGROUND POWER LINES



Always look up and look out for overhead power lines. If you or an object you are touching contacts or gets too close to a power line, you could be seriously injured or killed.

Regardless of the task, always keep a 10-foot minimum clearance between you or an object you are holding and an overhead line, including the drop-down service line.

Power lines are buried and run underground as well. Always call 8-1-1 or visit call811.com before digging to get underground utilities marked.



 Safe
Electricity.org®

BE MINDFUL OF POWER LINES WHEN COMPLETING THESE TASKS:

- Home maintenance: Examples include cleaning gutters, being on the roof or using extended tools to wash windows or skim a pool.
- Yard work: Examples include trimming trees, carrying ladders and digging.
- Transporting tall objects: Ladders are not the only extended objects people use outdoors. Be careful any time you move a tall object or tool.
- Contracted and DIY projects: If you are planning any project that requires digging, ensure underground utilities are marked.

Look up and look out for overhead power lines and think about what is below them. Contact can happen in an instant.

If there is a damaged/downed power line or padmount transformer (green box), do not go within 50 feet of it.

BEWARE OF SCAMS!



Signs That It's a Scam

- Scammers **PRETEND** to be from an organization you know
- Scammers say there's a **PROBLEM** or a **PRIZE**
- Scammers **PRESSURE** you to act immediately
- Scammers tell you to **PAY** in a specific way

How to Avoid a Scam

Block unwanted calls and text messages: Take steps to block unwanted calls and filter unwanted text messages.

Don't give your personal or financial information in response to a request that you didn't expect:

Actual organizations won't call, email, or text to ask for your personal information.

Resist the pressure to act immediately: Actual businesses will give you time to decide. Anyone who pressures you to pay or give them your personal information is a scammer.

Know how scammers tell you to pay. Never pay someone who insists you can only pay a certain way, like a wire transfer, payment app, or gift card.

Stop and talk to someone you trust: Before you do anything else, tell someone- a friend, a family member, or a neighbor what happened. Talking about it could help you realize it was a scam.

Office Hours & Contact Information

Monday-Friday 7:00 AM-3:30 PM
Phone: 888-251-5100 or 507-692-2214

Email address:

office@redwoodelectric.com

Web: www.redwoodelectric.com

SmartHub: redwoodelectric.smarthub.coop

Pay By Phone: 844-846-2696

OUTAGES

(888) 251-5100

24 HOURS A DAY

CALL BEFORE YOU DIG

Gopher State One

Call (800) 252-1166 or 811

General Manager

Ronald Horman

Board of Directors

Dick Nelson

Michael Baune

Dan Tauer

Dean Fultz

Jill Weber VanDerWal

Emily Evans

George W. Turbes

STATEMENT OF NON-DISCRIMINATION

Redwood Electric Cooperative is an equal opportunity provider and employer. If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form found online at http://www.ascr.usda.gov/complaint_filing_cust.html, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter by mail to:

U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax (202) 690-7442 or email at program.intake@usda.gov.